

<b>DECISION-MAKER:</b>	HEALTH OVERVIEW AND SCRUTINY PANEL		
<b>SUBJECT:</b>	INQUIRY MEETING 4 – TACKLING COMPLEX HEALTH AND OTHER NEEDS ASSOCIATED WITH HOMELESSNESS		
<b>DATE OF DECISION:</b>	29 APRIL 2014		
<b>REPORT OF:</b>	ASSISTANT CHIEF EXECUTIVE		
<b><u>CONTACT DETAILS</u></b>			
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<b>STATEMENT OF CONFIDENTIALITY</b>			
None			

## **BRIEF SUMMARY**

This report provides details for the fourth meeting of the Health Overview and Scrutiny Panel (HOSP) Inquiry examining the impact of housing and homelessness on the health of single people. At this meeting the inquiry will the issues for other non-housing agencies in the city who are indirectly involved in tackling the complex health and other needs associated with homelessness.

The issues will be separated into four sections:

**PART 1** Children Looked After and adult safeguarding. Including:

- Support for children looked after – Gill Horrobin, Senior Manager Social Care, Children Looked After
- Adult safeguarding – Carol Judge, SSAB Board Manager

**PART 2:** Police and Probation including:

- The Police perspective – Inspector Sharman Wicks, Portswood HQ
- Probation Services - Robbie Turkington, Operations Manager, Southampton Probation

**PART 3** Impacts of Welfare Reforms, migration and No Recourse to Public Funds:

- Welfare Reforms – Sara Crawford, SCC Improvement Manager and Liz Slater, Housing Needs Manager
- Homelessness in Migrant workers – Dave Adcock, Project Manager EU Welcome
- Human trafficking victims / homelessness - Jess Gealer, Medaille Trust (TBC)

**PART 4** Primary care and services connected with the hospital

- UHS perspective – Sara Charters, Emergency Department VAST; Mary Chamberlain, Discharge Bureau; Maternity Services (TBC); Family Nurse Partnership (TBC)
- Southampton Ambulance Services TBC
- GP Perspective – Dr Steve Townsend
- GP registration review – Rob Kurn, Healthwatch Southampton Manager (TBC)

## RECOMMENDATIONS:

- (i) The Panel is recommended to consider the information provided by presentations and use this, alongside the appendices, as evidence in the inquiry.

## REASONS FOR REPORT RECOMMENDATIONS

1. To enable the Panel to consider the evidence in order to agree findings and recommendations at the end of the inquiry process.

## ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. Not applicable

## DETAIL (Including consultation carried out)

3. The purpose of the Inquiry is to consider the impact of housing and homelessness on the health of single people, a significant number of whom have complex needs, and live unsettled and transient lifestyles, and to examine the difficulties that their everyday life presents to deliver a preventative and planned approach to improve their health and well being and access to a settled and decent home.
4. The third meeting will be split into four sections.  
**PART 1** Children Looked After and adult safeguarding  
**PART 2:** Police and Probation  
**PART 3** Welfare Reforms, migration and No Recourse to Public Funds  
**PART 4** Primary care and services connected with the hospital  
**PART 1: Children Looked After and adult safeguarding**
5. The panel have heard anecdotal evidence about the prevalence of children who have been looked after or those who have suffered traumatic or abusive childhoods falling into the homeless system later in life. Gill Horrobin, Senior Manager Social Care, Children Looked After will outline the current services, profiles for children looked after and work that is underway to provide early intervention and support for this group to obtain and stay in safe housing into adult life. Appendix 1 highlights the transformation work underway for care leavers and Appendix 2 is the Care Leavers Strategy. Appendix 3 details the Terms of reference for the Corporate Parenting Committee.
6. Single homeless people often have complex needs and live chaotic lives. These vulnerable adults may on occasion need adult safeguarding intervention. Carol Judge, Adult Safeguarding Manager will highlight the services and issues for the Adult Safeguarding Team in supporting single homeless people. Appendix 4 outlines the adult safeguarding homeless issues.  
**PART 2: Police and Probation**
7. The Police will often be the first responder to an incident involving single homeless person. Inspector Sharman Wicks will talk to the panel about the Police perspective in response to single homelessness in Southampton.
8. Appropriate and sustainable housing has been evidenced as playing an important part of reducing repeat offending following a custodial sentence.

Robbie Turkington, from Southampton Probation Services will highlight their services and barriers to support ex-offenders to access appropriate housing. Appendix 5 outlines the Southampton Probation Local Delivery Unit, Health Trainer Report. The results from the Ministry of Justice [Surveying Prisoner Crime Reduction \(SPCR\) survey](#) provide information on accommodation, homelessness and reoffending of prisoners.

### **PART 3: Welfare Reforms, migration and No Recourse to Public Funds**

9. Sara Crawford, SCC Improvement Manager and Liz Slater, Housing Needs Manager will highlight the impacts of the Welfare Reforms and work that is underway and planned to support homeless people to adapt to these changes in the city. Appendix 6 highlights the changes and potential impacts of the Welfare Reforms on single homeless people. Further information can also be found through [A High Cost to Pay](#) in which Homeless Link highlight their findings of research into the impact of benefit sanctions on people experiencing homelessness. Appendix 7 DWP Report on Homeless issues.
10. EU Welcome does a lot of work to support EU migrants, both to find work and access appropriate support services. They also seek to identify ways to support those migrants who have 'no recourse to public funds'. Dave Adcock, EU Welcome Project Manager, will highlight the issues, risks and barriers to the health of single homeless migrants in the city.
11. The Medaille Trust runs 3 safe houses in Southampton for the victims of human trafficking. The Medaille Trust supports these victims for 45 days and then seek to assist them moving into appropriate Housing. Jess Gealler from the Medaille Trust will highlight the risks of homelessness and poor health to their clients once support is no longer available.

### **TO BE CONFIRMED**

### **PART 4 Primary care and services connected with the hospital**

12. The panel have heard that homeless people have a higher than average use of A&E services. In fact the University Hospital NHS Foundation Trust will offer medical support to single homeless patients both through its Emergency Department who may later be admitted and through many usual inpatient / outpatient routes. However, it is not always easy to identify when patients are homeless. Often due to complex medical needs these patients may take longer or need additional intensive support to recover. Difficulties or delays may also be experienced in ensuring a safe discharge for these patients due to their complex needs. The following services will highlight their experiences with single homeless people to the panel:
  - Sarah Charters – ED Vulnerable Adult Support Team (Appendix 7 Vulnerable Adult Support Team Homeless Report)
  - Mary Chamberlain – Integrated Discharge Bureau
  - Maria Dore, Karen Pulfer – Midwifery services (Appendix 8 Midwifery Case Study examples) **TO BE CONFIRMED**
13. Dr of Psychology, Nick Maguire has undertaken extensive research into the psychological issues around homelessness. Appendix 8 A Psychological Approach to Homelessness

14. GPs will usually be the first point of access to health services, however despite access to the Homeless Health Care Team homeless people still tend to have a higher than average A&E attendance. Registration at GP surgeries may also present problems for homeless people. Cllr Stevens, as the Chair of HOSP attended the GP Forum on 12 March 2014 to raise awareness of the inquiry and to discuss GP experiences of homeless people's accessing their services. A short survey was distributed following the meeting and a summary of the feedback received will be highlighted to the panel at the meeting. Dr Steve Townsend, Southampton CCG Governing Body and Bitterne Park Surgery, will present some of the key issues for GPs supporting homeless people's primary health care needs. Appendix 10 provides an overview of the GP's perspective to single homeless people accessing primary care services.
15. Healthwatch have been undertaking a review into GP registration in the city. A verbal update on progress will be given at the meeting.  
**TO BE CONFIRMED**
16. The Panel is invited to have a discussion on the availability of suitable accommodation for single homeless people and support services to keep them in their own homes, alongside the back ground information provided in this report, and use this as evidence for the inquiry.

## **RESOURCE IMPLICATIONS**

### **Capital/Revenue**

17. None

### **Property/Other**

18. None.

## **LEGAL IMPLICATIONS**

### **Statutory power to undertake proposals in the report:**

19. The duty to undertake overview and scrutiny is set out in Section 21 of the Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

### **Other Legal Implications:**

20. None

## **POLICY FRAMEWORK IMPLICATIONS**

21. None

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	ALL
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**SUPPORTING DOCUMENTATION**

**Appendices**

1.	Care Leavers Report
2.	Care Leavers Strategy
3.	Terms of reference for the Corporate Parenting Committee.
4.	Adult safeguarding
5.	Southampton Probation Local Delivery Unit, Health Trainer Report
6.	Changes and potential impacts of the Welfare Reforms on single homeless people
7.	DWP Welfare Reforms Report
8.	Vulnerable Adult Support Team Homeless Report
9.	Midwifery Case Studies
10.	A Psychological Approach to Homelessness
11.	Overview of the GP's perspective to single homeless people accessing primary care services.

**Documents In Members' Rooms**

1.	None
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**Equality Impact Assessment**

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	Yes/No
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**Other Background Documents**

**Equality Impact Assessment and Other Background documents available for inspection at:**

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
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1.	None	
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